

WIRELESS POLICY

Wireless Internet Access was implemented in September of 2005 at the Pewaukee Public Library for patrons who wish to use their own laptop when at the Library. The wireless signal is available throughout the inside public areas of the building. All terms and conditions set forth in the Pewaukee Public Library's Internet Access Policy are also applicable to the wireless network.

Although the wireless internet access that the Library provides is unfiltered, patrons must agree to abide by the Pewaukee Public Library's Internet Access Policy. This policy states the responsibilities of the patrons and gives examples of acceptable and unacceptable uses of the Internet.

All users are expected to use the Library's wireless access in a legal and responsible manner, consistent with the educational, informational and recreational purposes for which it is provided. Misuse of wireless access may result in the loss of the user's Internet, Wireless and/or Library access. It is not acceptable to use Library wireless access or personal laptop equipment to:

- Digitally reproduce and distribute copyrighted materials
- Listen to audio or video files without the use of headphones
- Use VOIP (Voice Over Internet Protocol) for telecommunications
- Degrade or disrupt equipment or system performance
- Vandalize the data of any other user
- Gain unauthorized access to resources or entities or materials protected as trade secrets
- Invade the privacy of individuals
- Violate federal, state, or local laws or regulations, including those regarding accessing, viewing, printing, and distributing child pornography
- Engage in any activity that is offensive or creates an intimidating, hostile or inappropriate environment including the access or dissemination of threatening or obscene materials

A patron's laptop should be configured with virus protection using current virus definitions. Patrons are expected to know how to configure their own laptop for wireless use. The Library does not offer wireless access support. If a user is having difficulty accessing the Wireless network they will be given a business card with the phone number for Technical Support at the wireless provider company. Patrons will not be allowed to plug into the Library's computer network.

Most WiFi network cards will be compatible. However, the Pewaukee Public Library can make no guarantees as to compatibility of patron's equipment with the library's network.

The Pewaukee Public Library wireless network has been configured and sized for interactive searches and knowledge gathering on the World Wide Web. We encourage patrons to limit the downloading of software, large images, music, etc from the web onto a patron's laptop as a courtesy to other wireless patrons. Patrons will be asked to terminate any activity that adversely impacts the library's wireless network performance.

Printing access is not available via the wireless connection. To print at the Library, work may be saved to a disk or flash drive or be emailed to the patron's web account. The work may then be retrieved at one of the Library's public workstations and sent to the public printer.

As with most public wireless “hot spots,” this wireless connection is not secure. Another wireless user can potentially intercept any information being transmitted. We recommend that you do not transmit personal information such as credit card numbers, passwords or other sensitive information while using any wireless “hot spot.” WiFi users assume all risks and responsibilities to provide anti-virus protection and appropriate security settings on their laptop. Please take appropriate precautions when using this service.

Use of the wireless connection is at the patron’s own risk. The Library will not be responsible for any information (i.e. credit card numbers, passwords, etc.) that is compromised or for any damage caused to patrons’ hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. Patrons further agree to hold the Pewaukee Public Library harmless from any claim or loss arising out of, or related to, any such instance of hacking or other unauthorized use or access into the patron’s computer.

WiFi users should be certain that their laptops and other devices are secure at all times and items should never be left unattended in the Library, even for brief periods of time. Theft of such devices is not the responsibility of the Library.

Adopted by the Board of Trustees: May 21, 2008