WIRELESS POLICY

Wireless Internet Access was implemented in September of 2005 at the Pewaukee Public Library for patrons who wish to use their own devices when at the Library. The wireless signal is available throughout most areas of the building. All terms and conditions set forth in the Pewaukee Public Library's Internet Access Policy are also applicable to the wireless network.

All patrons must agree to abide by the Pewaukee Public Library's Internet Access Policy. This policy states the responsibilities of the patrons and gives examples of acceptable and unacceptable uses of the Internet.

All users are expected to use the Library's wireless access in a legal and responsible manner, consistent with the educational, informational, and recreational purposes for which it is provided. Misuse of wireless access may result in the loss of the user's Internet, Wireless, and/or Library access. It is not acceptable to use Library wireless access or personal devices to:

- Invade the privacy of individuals
- Listen to audio or video files without the use of headphones
- Degrade or disrupt equipment or system performance
- Digitally reproduce and distribute copyrighted materials
- Vandalize the data of any other user
- Violate federal, state, or local laws or regulations, including those regarding accessing, viewing, printing, and distributing child pornography
- Engage in any activity that is offensive or creates an intimidating, hostile or inappropriate environment including the access or dissemination of threatening or obscene materials
- Gain unauthorized access to resources or entities or materials protected as trade secrets

A patron's device should be configured with virus protection using current virus definitions. Patrons are expected to know how to configure their own device for wireless use. The Library does not offer wireless access support. If a user is having difficulty accessing the Wireless network they will be given a business card with the phone number for Technical Support at the wireless provider company. Patrons will not be allowed to plug into the Library's computer network.

Most WiFi network cards will be compatible. However, the Pewaukee Public Library can make no guarantees as to compatibility of patron's equipment with the library's network.

The Pewaukee Public Library wireless network has been configured and sized for interactive searches and knowledge gathering on the World Wide Web. We encourage patrons to reasonably limit the downloading of videos, software, large images, music, etc from the web onto a device as a courtesy to other wireless patrons. Patrons will be asked to terminate any activity that adversely impacts the library's wireless network performance.

Printing of documents or webpages from your Internet connected PC or mobile device is available. Print jobs may be sent to the printer on the lower level of the library. Print jobs are retained for up to 48 hours after submitting the job. Instructions on how to print can be found on

our library's webpage at this direct link - https://www.pewaukeelibrary.org/mobile-printing/ or under the drop down menu "How do I?".

As with most public wireless "hot spots," this wireless connection is not secure. Another wireless user can potentially intercept any information being transmitted. We recommend that you do not transmit personal information such as credit card numbers, passwords or other sensitive information while using any wireless "hot spot." WiFi users assume all risks and responsibilities to provide anti-virus protection and appropriate security settings on their device. Please take appropriate precautions when using this service.

Use of the wireless connection is at the patron's own risk. The Library will not be responsible for any information (i.e. credit card numbers, passwords, etc.) that is compromised or for any damage caused to patrons' hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. Patrons further agree to hold the Pewaukee Public Library harmless from any claim or loss arising out of, or related to, any such instance of hacking or other unauthorized use or access into the patron's computer.

WiFi users should be certain that their devices are secure at all times and items should never be left unattended in the Library, even for brief periods of time. Theft and loss of such devices are not the responsibility of the Library.

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